



Grievances with the School

Concerns about school policy, academic grades, discipline decisions, and all other matters should first be addressed with the Executive Director or Managing Director of Academics. In the event that the complaint involves the Executive Director and/or Managing Director of Academics, or that the complaint cannot be resolved by the Executive Director/Managing Director of Academics, the parent/guardian may present the complaint to the Board of Directors.

- The complaint should be submitted to the Board Chair in writing via email to the Board Chair or mail/delivery to the School.
- The Board of Directors will review all complaints and will respond in writing to the parties concerned within 15 days.
- The decisions of the Board of Directors are final.